

CANTERBURY CITY COMMUNITY CENTRE  
COMMONWEALTH HOME  
SUPPORT PROGRAM  
(CHSP)

A guide to  
fees and  
charges



To learn more about our Commonwealth Home Support Program call **9750 9344** or visit **[www.4cs.org.au](http://www.4cs.org.au)**

For help in other languages, call 131 450 Translating and Interpreting Service (TIS National)



Canterbury City  
Community Centre  
Community Building Community

# Our Fee Guide

The Commonwealth Home Support Programme (CHSP) provides entry-level support for those who need assistance to remain independent at home. The government partially funds the program, and you contribute a small fee for each service you use.

## Garden Care

### Easy Care Gardening

We focus on creating low-maintenance, ecologically friendly gardens through weeding, mulching, and pruning. Our goal is to make your garden safer and more accessible, especially around frequently used areas.

Please note: This is not a general gardening service but is designed to convert your garden into an easy-care space.

- The service is usually completed in one visit, with an optional follow-up visit if needed
- Each visit lasts up to **3 hours** and is provided by a team of trained staff and volunteers, helping keep costs low.

#### Fee Structure:

- **\$20** for a team of **1-2 people**
- **\$40** for a team of **3-4 people**
- **\$60** for a team of **5 or more people**

For gardens requiring multiple visits a maximum of \$120 will be charged.

### Garden Support

The Garden Support Service assists with small one-off jobs at **\$15 per hour (per staff member), up to three hours.**

#### Services include:

- Front yard tidy-up (blowing paths, removing cobwebs)
- Preparing items for kerbside collection
- Fertiliser and organic pest spray application
- Veggie garden support
- Additional weed spraying (beyond annual Easy Care pre-spray)
- Planting, re-potting, and rearranging plants

A garden plan will outline work to be done, with periodic reassessments available. If you need a task outside this list, just ask!

## Lawn Mowing

Operated differently from the Easy Care and Garden Support Services, our Lawn Mowing Service provides up to **15 subsidised mows per year** using independent contractors and Garden Care staff.

### Service includes:

- Mowing front and rear lawns, plus nature strip/verge
- Cutting edges
- Disposing of clippings in the green waste bin
- Sweeping/blowing paths clear
- Provide a receipt for your payment and inform you of your next scheduled visit.

### Pricing & Process:

- Costs vary based on lawn size, slope, access, and grass type.
- A contractor will assess your lawn and provide a quote.
- We typically subsidise **50%**; you pay the remainder directly to the contractor.
- You will receive written confirmation of the price before work begins.

### Important Notes:

- Longer grass due to delays may incur extra charges.
- If you need to reschedule, notify your contractor **at least 3 days in advance**—you cannot refuse service upon arrival.

While Garden Care provides guidelines on expected work, contractors have the right to decline tasks that go beyond their contract or are deemed unsafe. If your circumstances change, please let us know.

## Social Support Program

Our Social Support Program offers companionship and social activities to help older adults stay connected and engaged. We provide both **group activities and individual social support**, with transport available for many activities.

### Groups and Outings

- **Large & small groups** – Includes morning tea, lunch, music, art, games, gentle exercise, and guest speakers.
- **Outings** – Visits to restaurants, clubs, and places of interest.

**Fees:**

- **\$10.00 per group session**
- **\$10.00 for door-to-door transport** (optional)
- **\$25.00 for Outings and costs may vary.**

**Schedule:**

- First pick-up: **9:00 AM** | Last drop-off: **3:00 PM**
- A monthly activity calendar is provided in advance.
- Book activities **one week ahead.**

## Individual Social Support

One-on-one support may include:

- Home visits
- Accompaniment to community activities
- Light shopping or medical appointments
- Regular phone support

**Fees:**

- \$10.00 per hour (**max 2 hours per week**)
- Invoiced monthly, **Direct Debit preferred.**

## Personal Care

Our **Personal Care Service** is delivered by **4Cs staff** under the **Home Care Packages program**. Staff work with you to develop a care plan that aligns with your needs, goals, and preferences.

**Services Include:**

- Assistance with bathing, showering, and toileting
- Personal hygiene support
- Dressing and undressing assistance
- Help with getting in and out of bed
- Hair washing, drying, and shaving
- Medication reminders

To ensure safety and independence, we encourage self-care techniques and may recommend assistive equipment like bath seats, handheld shower hoses, or home modifications such as handrails.

**Fees & Availability:**

- **\$10.00 per hour** (minimum **1-hour service per visit**)
- Available **Monday to Friday**
- Up to **3 visits per week**
- Service available to residents in **South West Sydney**
- **Subsidised under the Commonwealth Home Support Program (CHSP).**

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If you speak a language other than English, you can call the **Translating and Interpreting Service** (TIS National) on **131 450** for support to talk to My Aged Care or with us about your services. TIS National covers more than 100 languages and is available 24 hours a day, 7 days a week.